

Organisational Risk

Name	Interested Party	Source	Issues	Risk Opportunity	Initial Rating	Needs & Expectations	Residual Rating	Exisiting Controls	Action
Business Operations	Directors Owners Shareholders	Internal	Expansion	Opportunity	Medium	Ability to take advantage of opportunities	Low	Effective Management System Development and documentation of standardised processes.	Satisfactory
Business Operations	Directors Owners Shareholders	Internal	Return on Investment	Risk	High	Acceptable return on investment.	Low	Effective Management System	Monitor
Business Operations	Staff	Internal	Return on Investment	Risk	High	Security of Employment	Low	Effective Management System	Monitor
Business Operations	Directors Owners Shareholders	Internal	Business Viability	Risk	High	Changing Customer Requirements regarding Job Pricing	Medium	Effective Management System	Monitor
Business Operations	Directors Owners Shareholders	Internal	Contractual & Other Disputes	Risk	High	Mitigation of Risk	Low	Effective Sales Process Effective Sub Contractor Management Maintenance of Good Corporate Governance All Appropriate Insurances in Place	Monitor
Business Operations	Directors Owners Shareholders	Internal	Infrastructure Failure - Key Business Data	Risk	High	Business Data available as required.	Low	Cloud Based Data Storage Ascora Effective Backup Systems Effective Security Systems	Monitor

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Business Operations	Directors Owners Shareholders	Internal	Organisational Knowledge	Risk	Medium	Retention of the methodology for the development and management of Projects.	Low	Standard work processes - Work Method Statements Effective software packages: Ascora Online Management System	Monitor
Climate Change	Regulatory Authorities	External	Effects of Climate Change	Risk	Low	Meet the updated requirements of Clauses 4.1 & 4.2 of the ISO Standards	Low	Climate Change deemed not to be a significant issue for the operations of Builder 2 No interested parties have been identified with Climate Change as a requirement.	Monitor
Climate Change	Directors Owners Shareholders	External	Effects of Climate Change - Extreme Weather Conditions	Risk	Medium	Changing weather patterns may affect the ability to work on open air jobs when required.	Low	No identified controls	Monitor
Compliance - Customers	Clients, Allied Staff, End Users	External	Compliance with Applicable Requirements	Risk	High	Compliance with identified requirements	Low	Identification of Applicable Requirements - Identified Legislation Effective Operational Management Effective Project Management Planning	Monitor
Compliance - Environmental	Regulatory Authorities	External	Compliance with Environmental Requirements	Risk	High	Compliance with Environmental Legislation - Interested Party EPA	Low	Identified Legislation Identification of Environmental Aspects Review of Compliance	Monitor

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Compliance - WHS	Regulatory Authorities	External	Compliance with WHS Requirements	Risk	High	Compliance with WHS Legislation - Interested Party SafeWork NSW	Low	Identified Legislation Identification of Hazards Review of Compliance	Monitor
Human Resources	Staff	Internal	Employee Participation	Risk	Medium	Steps taken to facilitate employee participation in WHS Issues Compliance with requirements of ISO 45001	Low	Participation Arrangements detailed in Risk Assessment - Employee Participation	Satisfactory
Service Delivery	Directors Owners Shareholders	Internal	Accuracy of Information	Risk	Medium	Accurate Information Provided by Work Crews for Contractor Payment and Customer Invoicing	Low	Additional Sub Contractors engaged as required Apprentices employed	Monitor
Service Delivery	Directors Owners Shareholders	Internal	Critical Skills	Risk	Medium	Required skills available when required.	Low	Effective Software Platform - Ascora Effective Training/Competency Management Effective Operations Management Effective Service Provider Management	Monitor

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Service Delivery	Directors Owners Shareholders	Internal	Critical Equipment	Risk	Medium	Equipment is available when required.	Low	Minimal Essential Equipment - hand tools only. Short Term Hire of Essential Equipment when Required Additional Sub Contractors engaged when Required	Monitor
Service Delivery	Clients, Allied Staff, End Users	External	Price, Quality, Delivery	Risk	High	Service delivery at required levels - price, quality and delivery time.	Low	Effective Operational Processes Diverse Customer Base Effective Management of Customer Satisfaction Effective Corrective Action Process	Monitor
Service Delivery	Directors Owners Shareholders	External	Customer Perception	Risk	High	Service delivery at required levels.	Low	Effective Operational Processes Diverse Customer Base Effective Management of Customer Satisfaction Effective Corrective Action Process	Monitor
Service Delivery	Directors Owners Shareholders	Internal	Minimal Environmental Harm	Risk	High	Minimal Environmental Harm	Low	Specific Details in Aspects Register	Satisfactory

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Service Delivery	Directors Owners Shareholders	External	Competition	Risk	High	Poor performance may lead to loss of customers to competitors.	Low	High Level of Service/Capability Presence in Multiple Market Segments Effective Management of Customer Satisfaction	Monitor
Service Delivery	Directors Owners Shareholders	External	Competition	Opportunity	High	Poor competitor performance may lead to an increase in customers.	Low	High Level of Service/Capability Presence in Multiple Market Segments Effective Management of Customer Satisfaction	Monitor
Service Delivery	Suppliers	External	Continuity of Work	Risk	Medium	Ongoing Business	Low	Effective Management System	Monitor
Site Operations	Staff	Internal	High Risk Activities	Risk	High	Safe Methods of Work	Medium	Documented Work Methods Effective Risk Management Effective Operational Management	Monitor
Site Operations	Regulatory Authorities	External	High Risk Activities	Risk	High	Safe Methods of Work	Medium	Documented Work Methods Effective Risk Management Effective Operational Management Identification of Legislated Requirements	Monitor
Site Operations	Staff	Internal	Injury during Various Activities	Risk	High	Safe Systems of Work	Low	Specific Details in Hazard Register	Monitor

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Site Operations	Staff	Internal	Noise, Hearing Loss	Risk	Medium	Minimise Hearing Loss	Low	Mandatory hearing protection detailed in SWMS & Risk Assessments: General Works	Monitor
Site Operations	Regulatory Authorities	External	Noise, Hearing Loss	Risk	Medium	Meet the requirements of NSW WHS Regulations 2017 Clause 56	Low	Mandatory hearing protection detailed in SWMS & Risk Assessments: General Works	Monitor
Site Operations	Community	External	Noise, Local Disturbance	Risk	Medium	Minimal Disturbance Compliance With Statutory Requirements	Low	Effective Environmental Management Compliance with Site regulations. Effective Operational Management Documented Work Methods	Monitor
Site Operations	Regulatory Authorities	External	Emeregency Response	Risk	High	Emergency Arrangements meet legislated requirements.	Medium	Effective Emergency Response Planning	Monitor
Site Operations	Staff	Internal	Injury from Slips, Trips & Falls	Risk	High	Housekeeping at Acceptable Levels	Medium	Regular Inspections Training - Slips Trips & Falls Awareness	Monitor
Site Operations	Staff	Internal	Moving Plant	Risk	High	Safe Use of Equipment	Medium	Licensed Operators Maintenance according to Manufacturers Requirements	Monitor

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Site Operations	Staff	Internal	Manual Handling	Risk	High	Safe Methods of Work	Medium	Work Method Statement Manual Handling Training Manual Handling	Monitor
Site Operations	Staff	Internal	Working at Heights	Risk	High	Safe Methods of Work	Medium	Work Method Statement Working at Heights Risk Assessments Elevated Work Platform Training Working at Heights	Monitor